

Frequently Asked Questions about Volunteering at Lakeshore Community Services.



What is the Mission of the Lakeshore Community Services?

Lakeshore Community Services shall provide information and referral on government, health, community and human services. CIC services may include brief individual assessment of need and a blend of information, referral and advocacy support in order to link the person to the appropriate service or services. Trained and supervised staff, competent in essential relationship skills and who respect confidentiality and practice in an ethical and non-discriminatory manner, will deliver these information and referral services. Through this work we identify and assess the needs of the residents in the Lakeshore and provide services or resources to meet the identified needs of the people. We are volunteer based organization that sustains, strengthens and builds our community through provision of leadership, co-operation and advocacy for community needs.

What steps do I take to become a volunteer?

After you contact us with an inquiry, the Volunteer Services department will make available information on the volunteer opportunities offered. A Volunteer application is to be completed and a Police Record Check application to be processed.

Upon receipt of your application, the Volunteer Coordinator will contact you, to schedule an interview. During this first interview, you will have the opportunity to learn more about specific volunteer positions, programs and services. It also gives us the opportunity to learn more about your interests, skills and time availability.

We utilize this information in finding an appropriate placement to match your goals. Referral as a volunteer is based on this initial interview and a Police Record Check. This process may take several weeks to ensure that it is the best possible match. We want you to have a great time as a volunteer!

Where do volunteers work?

Volunteers serve in their local Community responding to the various programs offered by Lakeshore Community Services. There are a few positions that allow a volunteer to work from home, by making phone calls, other areas of work include visiting in the home of a Friendly Visitor's client, delivering meals or working out of our kitchen for our Meals on Wheels program. You may even gain Office experience in working with the staff at the Centre or on the computers with our Community Access Program.

What kind of training is provided for volunteers?

Training opportunities vary by position. You will learn more about these prerequisites as you begin the placement process. Lakeshore Community Services prides itself in offering comprehensive, standardized training throughout the community. This permits volunteers to work in unison with our staff to provide exceptional services to the community.

What kind of recognition do volunteers receive?

In addition to on-going informal recognition, a formal recognition event is held annually to thank and recognize volunteer staff. Each month we recognize outstanding volunteers in our Monthly Newsletter.

What if I do not live or work in the Lakeshore Community?

If you do not live or work in the Lakeshore Community we would be more than happy to refer you to a Volunteer agency in your Community.